



2500 Pleasant Street - Hannibal, MO 63401

(573) 221-6000

October 2nd, 2020

Dear Families and Friends,

We are happy to announce that residents of Beth Haven Nursing Home and Pleasant View Assisted Living will be able to have outdoor with their family and friends beginning on Thursday October 8th. We know that these visits will be appreciated by all, and we hope you understand that COVID-19 still remains a concern. Due to this concern, there will be visit restrictions and policies in place for the safety of your loved ones and our staff.

We will be making appointments for the visits in order to allow for the required safety measures. The visits will be one hour in length, and we must restrict each visit to only two visitors per resident. Because of this limitation, we are asking that each resident only have one visit per week at this time. The times available will be as follows: Monday thru Saturday 9:30 am – 10:30 am, 11:00 am – 12:00 pm, 3:00 pm- 4:00 pm and 4:30 – 5:30 pm. We have set these times as to not interfere with resident meal times and to allow time between visits for our staff to sanitize as necessary. When calling to schedule a visit please call between the hours of 9:00 am and 3:00 pm Monday thru Friday - For the Nursing Home Call Lilly at (573) 221- 6000, for the Gardens call Darci at (573) 221-6000 and for Pleasant View call Tisha at (573) 406- 1090. We ask that you schedule your visit at least 24 hours in advance to allow time for our staff to plan. Please be aware that if an inclement weather situation arises, your visit may need to be scheduled.

Along with the guidelines for scheduling, we are taking several other precautions to adhere to the safety measures recommended by federal and state agencies to reduce the risk of COVID-19 transmission. All visitors and residents must wear a mask or face covering above the nose and below the chin during the entire visit, and must maintain a safe social distance of 6 feet apart. If for any reason a mask or cloth face covering cannot be worn by a resident, a barrier will provided for the visit. Sanitation of visit areas will be completed by staff between visits and hand sanitizer will be provided. All visitors must complete a screening and agree to the rules of the visit. Any violation of the terms may result in prohibition of future visits.

As always, we appreciate your patience as we navigate through these difficult times.

Sincerely,

Kerri Lauterbach

Chief Executive Officer

Beth Haven Retirement Community